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Abstract

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A system and method for use with a wireless handheld device wherein a database at an enterprise server captures airtime usage and related client matter information of the wireless handheld device. The wireless handheld device is configured for wireless communication and for automatically transmitting client and matter information and wireless communication usage to the database system. The database system then relates the wireless communication usage and professional services time associated therewith to one of the matters. In this manner, communication costs and professional services associated with the wireless handheld device may be recovered.